Job Description

Job Title	Housing Stability Worker
Function	Service Delivery
Department/Team	Likewise Sheffield, Housing Stability Team
Reports to	Housing Stability Manager
Direct Reports	NA
Working Hours	37 hours pw worked flexibly including evening and weekends
DBS Check Level Required	Enhanced
Grade/Job Evaluation Level	Core - Coordination
Pay Range	Individual Contributor C
Created/Reviewed date	June 2026

You will be working for
Waythrough are specialists in Drugs, alcohol, mental health and related areas. Our high quality, evidence-based services are designed around the needs of the people we serve. Our vision is to break down the barriers that stop people getting the support they need to live a life they value. Waythrough, in partnership with Project 6, deliver Likewise, an established Drug & Alcohol Treatment Service, supporting 1000's of people in Sheffield each year. Offering free and confidential support to

those who are looking to change their relationship with alcohol and other drugs.

Purpose of the Role

To provide flexible, person-centred floating support to individuals with a history of drug and/or alcohol use, helping them to sustain their tenancies, prevent homelessness, and improve overall wellbeing.

Housing Stability Workers will provide intensive tenancy sustainment support for individuals moving on from recovery housing, residential rehabilitation providers, prison, hospital and other settings. They will reduce evictions and tenancy breakdown through proactive, person-centred support.

Key Accountabilities
(List of accountabilities specific to this role)

- Support individuals to maintain safe and stable accommodation
- Assist with understanding tenancy agreements, rights, and responsibilities
- Work with landlords, housing providers, and local authorities to prevent eviction
- Support with rent payments, arrears management, and accessing benefits
- Work alongside drug and alcohol treatment services to support recovery goals
- Encourage engagement with treatment, healthcare, and support services
- Support relapse prevention and crisis planning
- Complete holistic assessments and risk assessments
- Develop and review support plans focused on housing stability
- Deliver tailored interventions based on individual needs
- Promote independence and progression
- Identify and respond to safeguarding concerns
- Manage risks relating to substance use, mental health, and tenancy breakdown
- Follow organisational safeguarding policies and procedures
- Work in partnership with services such as housing, probation, health, and social care
- Advocate on behalf of clients to ensure access to services

- Maintain accurate, timely case records
- Monitor outcomes related to tenancy sustainment and wellbeing
- Contribute to reporting requirements linked to Housing Support Grant
- Work flexibly, including community visits and lone working

General Accountabilities
(List of accountabilities applicable to all roles)

- Work flexibly, including community visits and lone working
- Undertake continuing professional development including participating in clinical supervision, performance appraisals and attending training as/when required.
- Work in accordance with all relevant legislation, policies & procedures and guidelines – both internal and external. This includes Waythrough's clinical governance framework and safeguarding policies and procedures.
- Keep abreast of policy and professional development within your area of professional expertise.
- To promote, adhere to and live our workplace values of being honest, committed and inventive.

Values and Competencies

Our Values

- **Kindness** - Be generous, caring and compassionate
- **Courage** - Be bold, trust, commit
- **Respect** - Everyone deserves dignity

Person Specification

Qualifications	Essential or Desirable
GCSE/'O' Level in Maths & English (Grade A-C)	**E**
Relevant qualification in health and social care, housing, substance misuse, counselling or related field (NVQ Level 3 or above or equivalent)	**E**
Trained in safeguarding, trauma-informed practice, motivational interviewing or related approaches	**E**

Skills	Essential or Desirable
Ability to build trusting relationships and engage people	**E**
Ability to communicate effectively verbally and in writing	**E**
Ability to work in a person centred, strengths-based and trauma informed way	**E**
Ability to work independently and manage a caseload	**E**
Ability to develop support plans and identify practical actions to sustain accommodation	**E**
Ability to assess risk and respond appropriately to safeguarding	**E**
Knowledge of housing legislation, welfare benefits and tenancy related processes	**D**
IT skills including maintaining accurate electronic records and using Microsoft Office systems	**E**
Good organisational and record-keeping skills	**E**
Ability to undertake regular travel to a range of community locations, including home visits and partner agencies	**E**

Full UK driving licence and access to a vehicle	**E**

Experience	**Essential or Desirable**
Experience of supporting people to sustain accommodation or prevent homelessness	**E**
Experience and knowledge of harm reduction approaches in relation to drug and alcohol use	**E**
Experience of managing complex needs (e.g. mental health, offending, trauma).	**E**
Experience of using case management systems and recording outcomes	**E**
Experience in completing assessment and recovery planning and risk management plans	**E**
Understanding of and ability to implement interventions, including brief interventions MI, PSIs, CBT and ITEP	**E**
Experience of working with carers and families	**D**